

AUGUST 2011

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

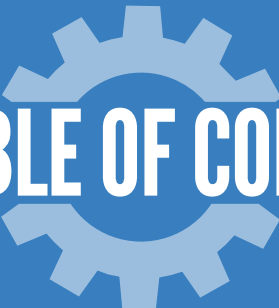


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.8%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 9/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$64,126,949.85**

Number of Employers in the Shared Work Program: **412**

Number of Affected Employees in the Shared Work Program: **28,383**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in August: **735**

SIF Balance (as of 7/31/11): **\$8,129,365.57**

New Permanent Total Disability (PTD) Claims Paid: **1**

New PTD Awards: **16**

Average PTD First Payment: **\$0**

PTD Recipients: **1,037**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$357,429.00**

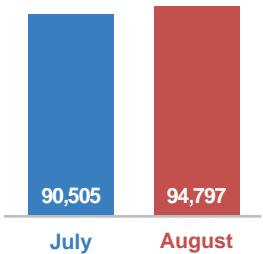
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$73,440.00**

Number of Missouri Miners Trained: **298**

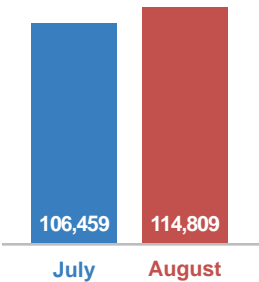
Number of Hazards Found at Missouri Mine Sites: **102**

Number of Miners Assisted by Hazards Removed: **632**

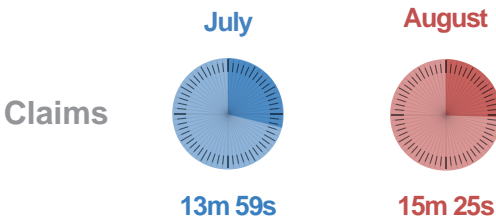
CALLS ANSWERED



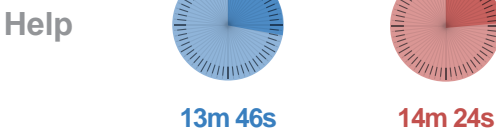
CALLS IN QUEUE



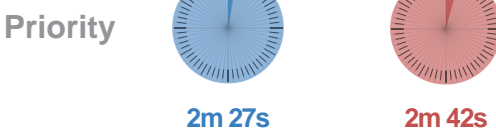
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

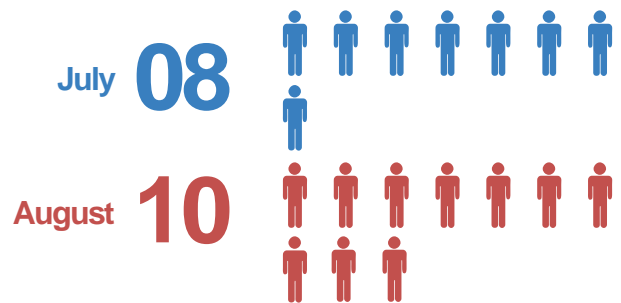


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION



MONEY RECOVERED IN FRAUD*

July \$720,673 / August \$723,607 / YTD: \$7,661,622

MISCLASSIFIED WORKERS IDENTIFIED

July 959 / August 945 / YTD: 5,975

ACCOUNTS/EMPLOYERS WITH MISCLASSIFIED WORKERS

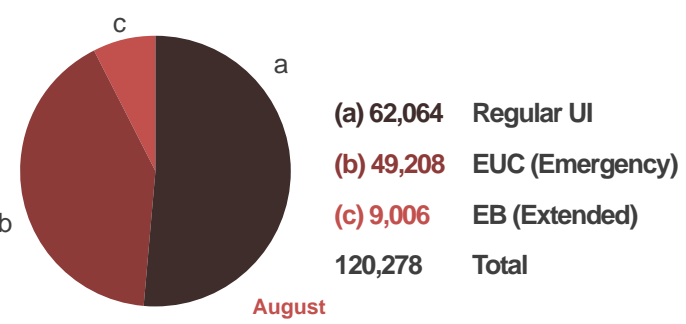
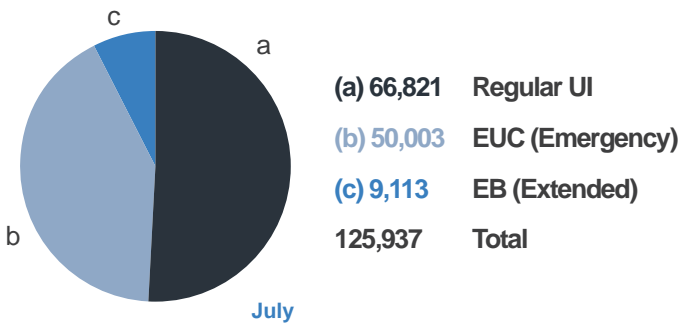
July 120 / August 117 / YTD: 877

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

July \$106,792 / August \$114,495 / YTD: \$871,168

* monthly totals are subject to change

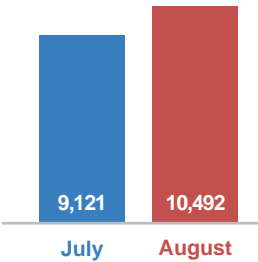
PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



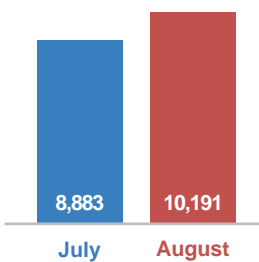
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

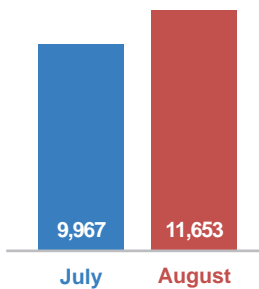
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



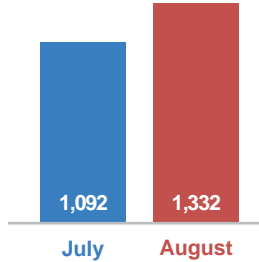
FIRST REPORTS OF INJURIES (FROIs) FILED



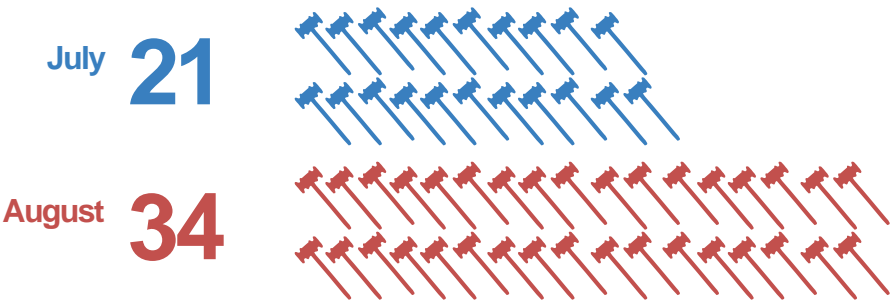
WORKERS' COMPENSATION CASES PROCESSED



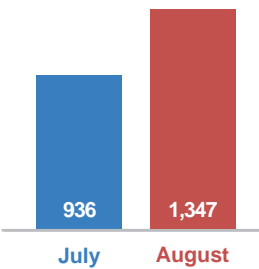
CLAIMS FOR COMPENSATION RESOLVED



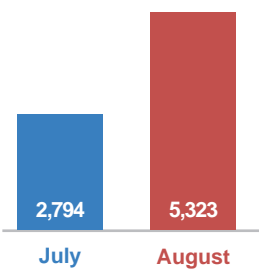
FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION



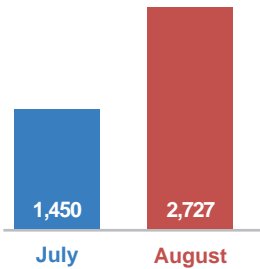
CLICKS ON “ARE YOU COVERED?” COVERAGE VERIFICATION SERVICE (CVS)



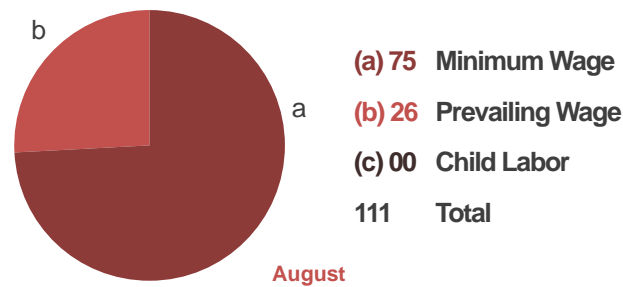
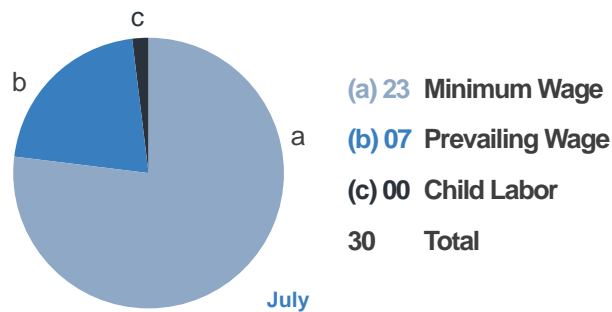
SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS

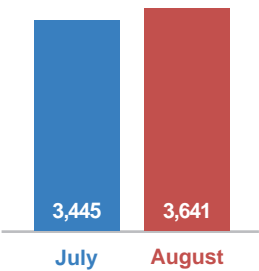


COMPLAINTS RECIEVED

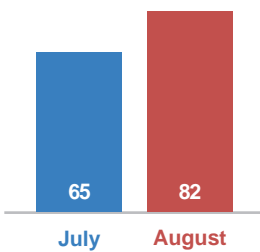


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

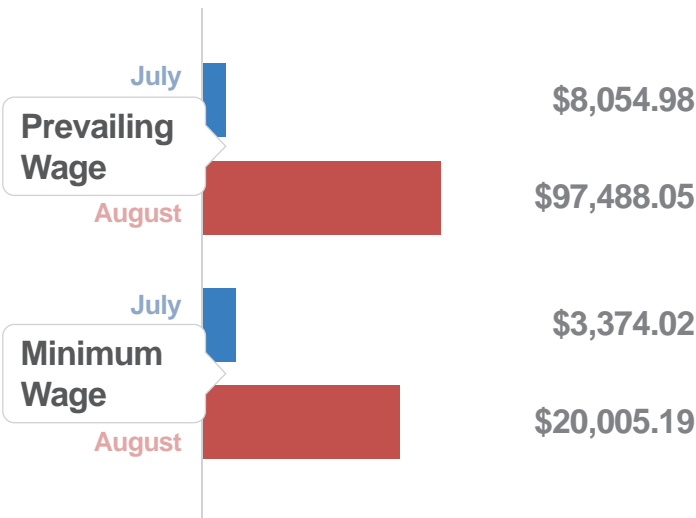


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

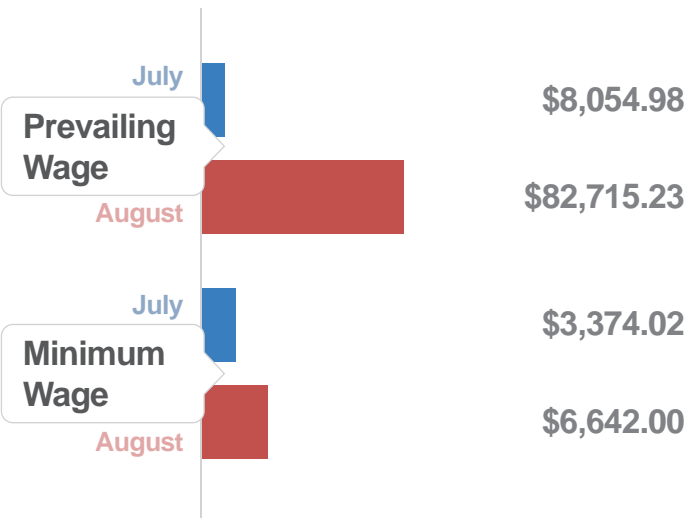


AMOUNT OF RESTITUTION ASSESED & COLLECTED

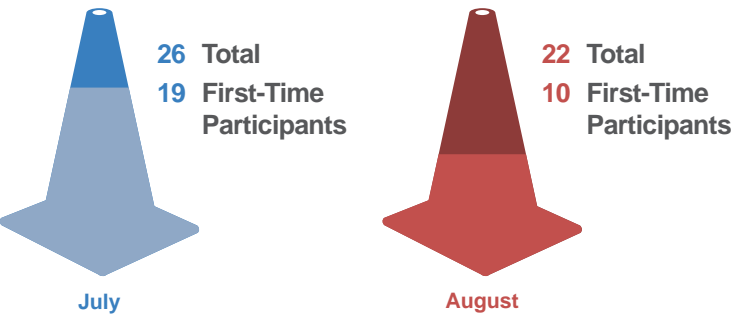
Restitution Assesed



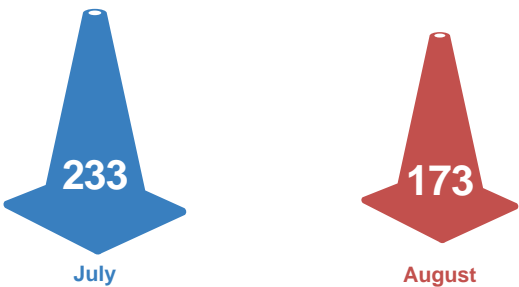
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



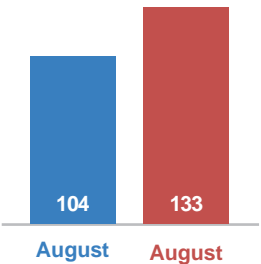
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

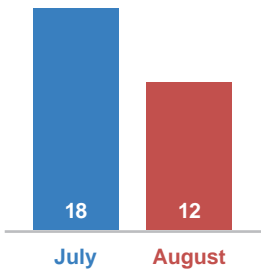
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

13 Within 180 Days
1 After 550 Days
26 Total

12 Within 180 Days
2 After 550 Days
35 Total



CASES SET FOR HEARING July 0 / August 2

CASES APPEALED IN CIRCUIT COURT July 0 / August 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	July	August
Participants	50	298
Sessions	02	03

WEBSITE HITS FOR SPECIFIC PAGES

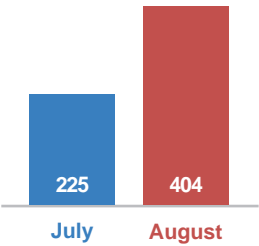
DIVISION OF WORKERS' COMPENSATION WEB HITS

	July	August
Workers' Compensation	9,432	10,094
Second Injury Fund	597	584

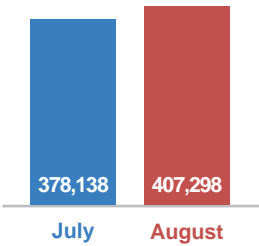
DIVISION OF LABOR STANDARDS WEB HITS

	July	August
Minimum Wage	8,603	9,690
Wage & Hour	3,484	3,775

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

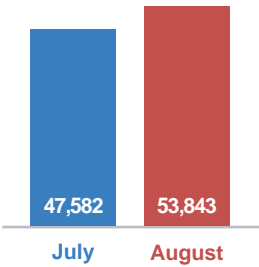


UI INTERNET CLAIMS WEB HITS

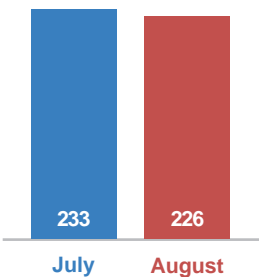


USTAR WEB HITS

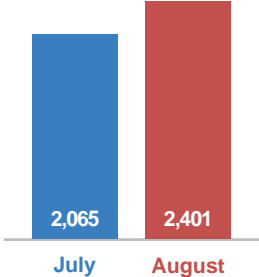
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV
WEBSITE HITS AUGUST
691,934**

